**Awkward Situations:**

Mispronunciation of your name:

1. “Is that how you say your name?”, “How do I say your name?”
2. “Sorry, it’s pronounced as \_\_\_\_”
3. Use formal language as this situation will happen with someone you are not fully acquainted with yet, you don’t want to make them feel bad too. Separate name into syllables
4. If in work-related environment, make sure you are not slouched or leaning against something. Otherwise, act like you would with someone you are close to. No need to be completely professional
5. ?

Realising you’re in the wrong class:

1. None
2. If the class is full there is no need to say anything as it can cause disruption, silently leave.
3. If you need to ask someone to move so you can leave, make sure you whisper and not to disrupt anyone around you
4. No quick or loud movements, silence is crucial
5. Use accelerometer on phone to detect if user is walking too fast/slow, voice recognition to compare voice dynamics

Going to a social gathering and people are already talking in groups:

1. ?
2. Introduction: Use when there is an opening in the group. Walk up to group and introduce yourself to group or person in the group. Make sure you wait for an opening in conversation to introduce yourself

Know someone in the group: You can tap them on the shoulder or signal them in some way, they will physically open up the group to you and also introduce you to everyone.

Interruption: Be careful with this as it involves listening from close distance to the conversation. Start with “Excuse me, were you all talking about \_\_\_\_\_\_?” Best done when you have a reason to be close to group e.g. getting a drink/food. Standing around a group for no reason while eavesdropping is rude

Just join in: Be careful with this too. Join a group of people that look inviting in their conversation and listen to what they’re saying. Show that you are listening. Eventually your opinion/input will be asked for, and you are now in the conversation.

1. Group dynamics: 2 people – Determine how deep in conversation they are. If feet are toe to toe then they are deep in convo, most of the time do not join. If you know one, then go with Know someone in the group example.

3 people –

4 people –

Forgetting someone’s name:

1. If you have just met, simply ask again for their name (“Sorry, what’s your name again?”). If you met them a while ago: ask someone that knows them (if possible) or apologise and acknowledge you’ve forgotten their name
2. Work vs friends : formal – informal
3. ?
4. Reminders to save people in their contacts list